



## VISOCALL IP.

**ALL IN ONE, ONE FOR ALL!**  
**Communications in the healthcare sector.**

HEALTH CARE

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**SCHRACK**  
S E C O N E T

# HEALTH CARE

## The technology platform for communications, organisation and care

LAN

Koax

ALL IN ONE,  
ONE FOR ALL!



### **One system – many functions.**

VISOCALL IP brings together care, information, service, organisation and billing in hospitals using a common functional platform. IP-based network technology forms the economical, secure and extendible structure for all functions and services in the care sector.

### **The advantages of a single system.**

A multitude of different systems is accompanied by a multitude of possible sources of errors and complicated maintenance. Reducing many systems into a single one increases security and minimizes costs.

### **Maximum fail safety.**

VISOCALL IP is made up of decentralised blocks that communicate independently with each other. There is no centralised control unit, thereby eliminating the possibility of a total system failure. VISOCALL IP is certified in accordance with VDE 0834 – proof of its high level of reliability and permanent system availability.

# VISOCALL IP



## **Economical to install and operate.**

Modular software functions make it possible to assemble the system for every operator individually and in cost-optimized manner, as well as allowing the extension of system functions without needing to interrupt operation. Plug & play system devices and the use of "IntelliFIX" self-disconnecting plugs reduce servicing and operating costs.

## **Staff member workload is eased.**

Precise information is available quickly and on the move. The devices are intuitive to operate and help to set priorities. The speech function frees staff members from making unnecessary journeys. This saves time and resources.

## **First class service & entertainment for patients.**

A hotel-like feeling, offering the latest level of convenience and a comprehensive range of services, increases the attractiveness of every healthcare establishment.

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**Integrating several systems  
offers new opportunities.**



**Nurse call.**

Communication between the patient and nurses or among staff members ensures rapid and reliable help in all situations.

**VoIP Telephony.**

Remain in touch with the world from your patient bed.

**Radio.**

Music and information on many channels.

**TV + Multimedia.**

Entertainment and services at the highest level.

**Internet and Intranet.**

Access to the latest information and entertainment.

**Room controls.**

Lighting, blinds and the television can all be controlled from your bed.

# VISOCALL IP



Radio



TV + Multimedia



Internet and Intranet



## Billing.

Cost-effective software solution for billing fee-based services like telephony, TV and Internet access.

## Care data logging.

Completely new options for logging of care data directly at the hospital bed.

## Audio Manager.

Allows targeted announcements to patients or staff members.

## Interfaces.

For exchanging data and for communication connections between different systems – e.g. mobile devices and databases.

## Patient services.

Patients can, for example, look up information about their illness or can pre-order their menu.

## Mobile support for staff.

Forwarding of alarms, calls, fault messages etc. to mobile devices like smart phones, tablets, DECT and WLAN telephones.

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**Low total investment and cost-saving operation.**

**IntelliFIX®**

**Cleverly letting go.**



**Centralised firmware uploads and software updates.**

New functions, software and updates for all devices can be uploaded from a central location.

**Remote diagnosis and remote access.**

The servicing company, which is responsible for maintenance, can check the overall state of the system from any location and deploy technicians in a targeted fashion.

**IntelliFIX:  
Self-disconnecting plugs.**

The plug yields in the event of tensile loads from any direction. Cables do not tear, sockets are protected, and the most common causes of repair can be avoided. IntelliFIX is also exceptionally cost-optimized and is included on every system device as standard!

**Modular system:  
Incremental structure options.**

Additional functions like the billing system, the solution for protecting patients with dementia, care data logging or patient entertainment can also be activated at any time at a later stage, and ongoing operation is not affected in any way.

# VISOCALL IP



- Control panel
- Event database
- VISOTAX IP
- SecoCareDATA
- Audio Manager
- System monitor
- Patient management
- Other functions



## Deployment of proven network technology.

Affordable standard network technology is used for VISOCALL IP. Existing network structures can also be used.

## VISOCALL IP lowers your operating costs.

Thanks to the simple structure used, expenses for servicing and maintenance can be minimized.



## Simple to renovate and revitalise.

Existing cable ducts can be reused, as a single network cable does not take up much space. Older Schrack Seconet systems can also be functionally integrated into the VISOCALL IP platform – thereby vindicating previous investments.



## Plug & play. Plug and play socket connections and pluggable modules.

When installing or replacing modules there is nothing that can go wrong. What used to be screwed in is now available as a plug-in module. The result is plug & play without time-consuming programming or configuration.

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**Maximum security  
to protect patients.**



**Anti-microbial coated surfaces.**

The anti-microbial surface of the operating devices reduces the risk of pathogens spreading.

**The most important thing:  
the safety of patients.**

The primary target of nurse call systems in hospitals is to support people in emergency situations, offering quick assistance. Reliability and fault-free functioning therefore have the highest priority.

# VISOCALL IP



## **Undisturbed in its own communications network.**

VISOCALL IP uses its own network within wards. Faults in external devices (e.g. diagnostic devices or EDS systems) do not cause the system to be compromised.

## **Automatic fault detection.**

VISOCALL IP monitors itself: System faults are automatically detected and are forwarded immediately to the responsible member of the technical staff. Detailed fault descriptions are made available immediately to mobile devices via pagers, DECT, smart phones or tablets.

## **A fail-safe system.**

VISOCALL IP is not dependent on the system's backbone: The intelligent system elements perform their task even without a network or a server.

## **Conforming with VDE 0834.**

VISOCALL IP is certified in accordance with VDE 0834 and therefore fulfils the highest requirements for security and reliability.

# HEALTH CARE

**Care services improve  
with decreased staff  
workload.**



**Informed patients  
make a doctor's life easier.**

Patients can inform themselves using multimedia about their illness, about the diagnosis and possibilities for treatment at any time. This eases the time pressure off the doctor and gives the patient the feeling of being informed in greater detail.

**Staff Terminal with overview.**

The display with a high amount of information makes everyday work easier: a touch screen, full text information and unambiguous icons ensure intuitive operation.



**Important information has priority.**

Heart alarms, emergency calls, services calls: Thanks to call prioritization, staff members can act quickly and with focus.



**Service call: More time for care duties.**

Patients can call up simple services by the touch of a button, and thereby decrease the burden on the qualified staff.

# VISOCALL IP



## Up-to-date even when on the move.

In addition to interfaces to pagers, DECT and WLAN telephones, VISOCALL IP also supports modern communication to mobile devices like smart phones and tablets.

## Make it easy for your staff.

VISOCALL IP eases the load for your staff members in many ways – e.g. with a clear overview of all events on the display, by using fail-proof devices, self-disconnecting plugs, and also providing full information on the move.

## Event logging: Everything is documented.

Every event is recorded on the server, with the data being available, with password protection, to allow the operator a wide range of options for analysis.

# HEALTH CARE

## The highest level of service and patient entertainment.



### **Everything is available to make the patient feel comfortable.**

Cultural, social and technological developments have led to constantly increasing demands in healthcare: Patients not only expect the best possible care, but they also expect vitalizing surroundings with every possible comfort.

### **Better sound and picture quality.**

The Multimedia Terminal with a crystal-clear television picture helps to make everyday life for patients and residents varied, informative and relaxing.

### **Multimedia Terminal: The highest level of comfort.**

TV, films, Internet, telephony, games, patient information and the widest range of services – such as menu-based ordering etc. can be called up via the Multimedia Terminal.

# VISOCALL IP



## Entertainment improves patient care.

Varied entertainment increases the well-being of patients, distracts, informs and frees up capacity for efficient patient care.

## Many functions, simple to operate.

From classic call triggering through to being able to control room lighting and blinds up to selecting radio or TV channels.

## Operating devices for every requirement.

The selection ranges from the simplest push button up to a patient handset with TV remote control and VoIP telephone.

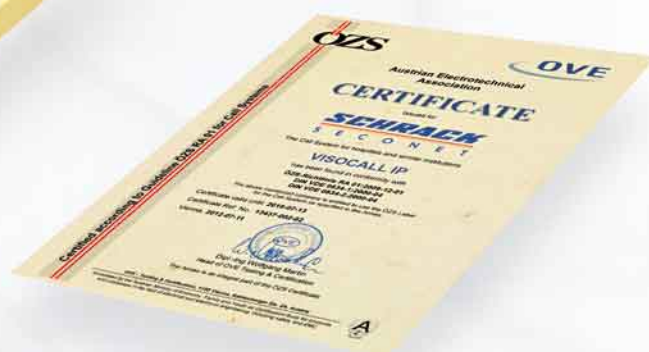
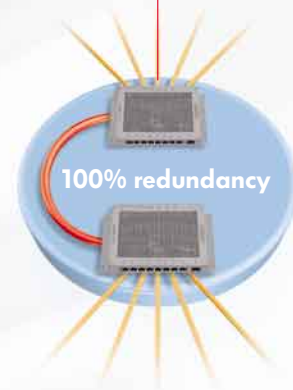
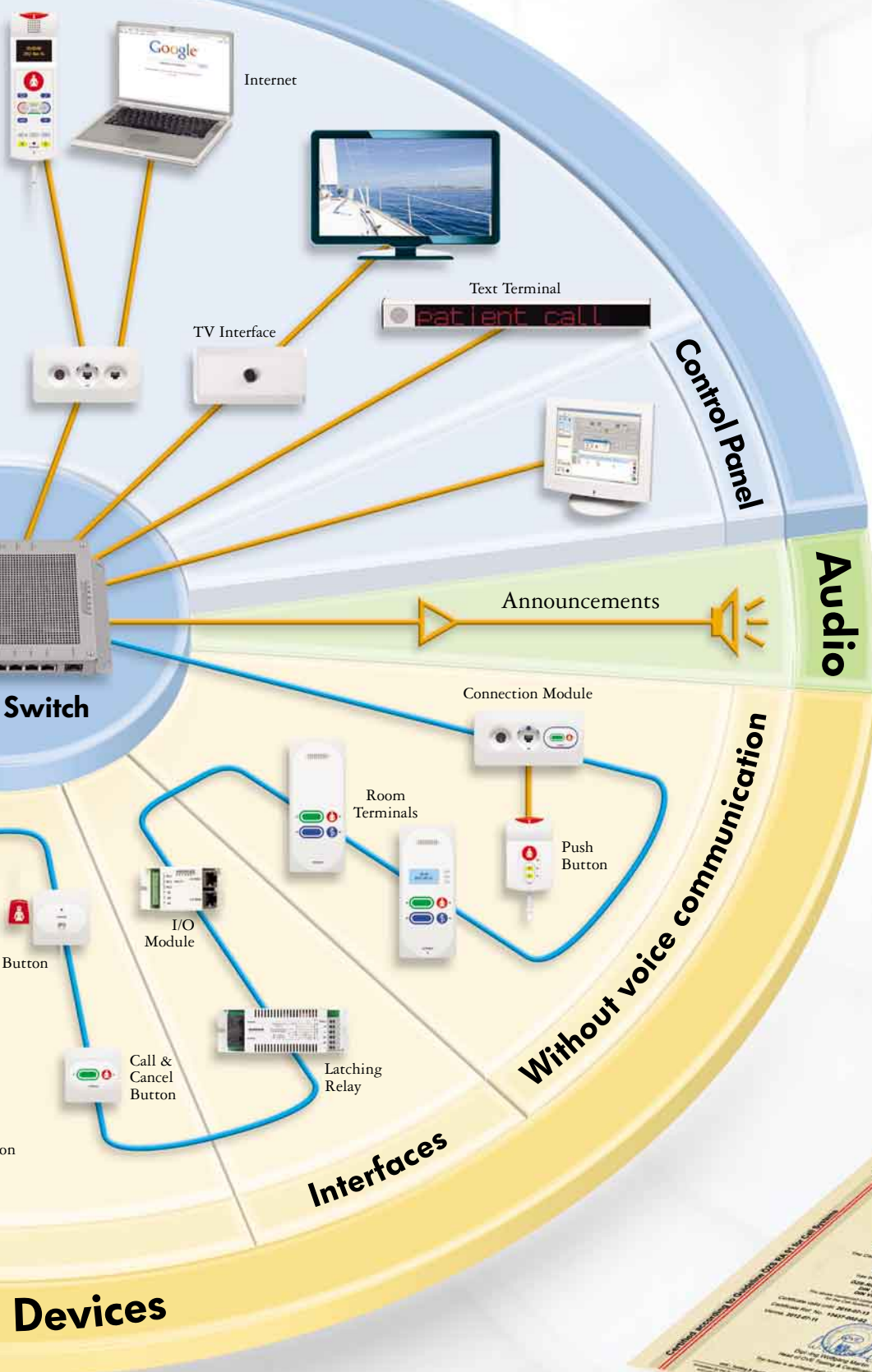
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## The system in overview.



# VISOCALL IP

Devices



# COMPETENCE ON TOP



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